

SERVICING ON A MOTORWAY

1. Position service vehicle as close as possible to the toilet unit (on the hard shoulder of the motorway). Ensure vehicle is as far away as possible from any moving traffic.
2. Ensure the vehicle is behind hazard warning cones.
3. Switch on vehicle hazard warning lights and rotating orange beacon light(s) on top of the vehicle's cab.
4. Engage hand brake, leave vehicle in gear and switch off engine. Where possible, remove ignition keys from vehicle.
5. Put on all essential PPE, especially Hi-Visibility clothing.
6. Report your presence to the site manager/agent/foreman (if possible).
7. Check vacuum pump assembly and hoses, and then start donkey engine.
8. Check toilet is not in use.
9. Prop open toilet door.
10. Inspect toilet(s) and remove any rubbish from inside the unit(s).
11. Lift toilet lid, prop open and check contents of waste holding tank (volume).
12. Stir contents of waste tank with wand.
13. Open valve on wand and empty WC waste tank.
14. Flush system with small amount of fresh water.
15. Empty WC tank (again).
16. Re-coil hose and relocate on vehicle (avoid any spillage).
17. Clean WC, surrounding area, floor, wash hand basin, inside walls and door.
18. Charge system with toilet additive and fresh water mixture.
19. Flush system to ensure it works.
20. Clean and check operation of the fresh water system. Top up water tank.
21. Replenish all consumables.
22. Clean outside of toilet, if it is safe to do so.
23. Complete paperwork.
24. Inform site manager/agent/foreman you have finished service.
25. Re-enter vehicle, start engine and carefully enter traffic flow with beacons and hazard warning lights still operating. Switch off beacons and flashing indicators after successfully re-entering traffic flow.

Disclaimer:

This document is for guidance only and should be adapted in accordance with your Company procedures.

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